

# On-Hold Plus™ 6500 platinum series

For Use With Analog & KSU-less Phone Systems

## MP3 Digital On-Hold Audio System



Revolutionary digital music-on-hold playback system supports MP3 and WMA audio formats.

The unit has 16mb of on board memory preloaded

with over 57 minutes of great sounding licensed music content. The OHP 6500 works with virtually all analog and popular KSU-less phones. The 6500 also includes hold music activators that provide "true" hold button activation of your on-hold audio when connected to the handset cord of each phone.

## Features

- **Built-In Analog Phone Adapter Module** - Add music-on-hold to conventional analog and KSU-less telephones with up to 4 lines and 50 station sets. Works with all types of phones...even cordless.
- **USB connection** - Connect to your PC via USB to add new content or update firmware.
- **PC connection...strictly optional** - Unit uses PC only to update content stored in flash memory. Updated content can optionally be added by copying an MP3 or WMA audio file to a Secure Digital (SD) card without the unit ever being connected to a PC or network.
- **MessageStudio software** - Allows users to create new on-hold audio content with voice and music on their PC with a few mouse clicks. Then, just transfer the file directly to the unit's on-board memory, to a Smart Media Card, or upload to a server for a network update.
- **Auto start after power loss** - Retains stored preferences such as: music selection, repeat mode and volume settings. If power to the unit is lost, unit immediately returns to continuous playback with all settings without human intervention.
- **LCD Control Panel** - 6 line backlit LCD panel displays ID-3 tags with descriptive names of tracks for easy identification and selection. Display also shows a variety of important information so user can choose playback preferences and easily determine unit's operational status.
- **Flash memory** - 16MB of on-board flash memory stores over 57 minutes (sampled at 32kbps) of awesome sounding content. Additional Secure Digital card (not included) can add over 70 hours of content for continuous playback (1GB SD Card).
- **Ready to go right out of the box** - Pre-loaded with several files containing great sounding music mixed with intermittent "thanks for holding..." messages. Just plug it in and walk away. Anything else is completely optional.
- **Free personalization** - A free professionally voiced, personalized on-hold production is provided to the customer automatically when a product is registered.



**Integrated Analog Phone Adapter Module -**  
Built-in module allows the unit to provide on-hold audio capability to standard analog and KSU-less phone systems with up to four lines.

**IntelliTouch**  
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**.MP3**  
audio



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## Specifications

### ■ Player/Recorder

- On-board memory - 16MB
- Maximum Memory Supported - 1GB
- Supported audio standards - MP3 and Microsoft Windows® Media (WMA) digital music
- Supported bit rates - 32 - 320kbps
- External Memory Slot - Secure Digital (SD) Memory Card
- Interface - USB 1.1
- Playback modes - repeat one, repeat all, repeat all shuffle
- Audio output mode - mono (analog)
- ID-3 tag support
- Firmware upgradeable via USB or web connection
- LCD - 6 line backlit display
- Built-in monitor speaker
- Interface devices - USB port, RCA audio output, 2.5mm Power jack
- Software included - MessageStudio v.3 - Windows (Mac requires Virtual PC v3.0 or later)
- Minimum operating system (player - USB connection)
  - Windows - 98, 98 ME & SE, 2000, XP
  - Mac - OS 9.0.4 or later, OS X 10.1 or later
- Warranty - 3 year

### ■ Analog Audio Output

- 8Ω - 4 volts peak to peak
- 600Ω - 8 volts peak to peak

### ■ Controls/Switches

- Play/pause
- Volume up/down
- Skip up/down
- Power on/off
- Repeat mode
- Monitor speaker on/off
- Impedance 8/600Ω
- Power on/off

### ■ Power

- 12VDC @500mA
- Source - 110VAC, 60Hz UL/CSA power pack

### ■ Physical

- Size: 9" x 7" x 2.25" (LWD)
- Weight: 3 lbs.
- Wall mountable



**Integrated Analog Phone Adapter Module -**  
Built-in module allows the unit to provide on-hold audio capability to standard analog and KSU-less phone systems with up to four lines.



Create your own professional sounding on-hold audio content with the included MessageStudio software



#### LCD Control Panel

Get a complete picture of what's going on... LCD displays program length, time remaining in memory, unit's status and much more.

#### Digital Flash Memory

Stores audio in digital memory and retains it even after a power outage. Built-in 8-minute capacity can be upgraded to 16, 24 or 32 minutes by plugging in additional memory modules. 8kHz bandwidth produces incredible sound quality.

#### Easy-To-Use Controls

Just like any other Audio CD or MP3 player, the easy-to-use controls allow play, stop, volume adjustment, repeat mode and the ability to select which digital audio file to use for your on-hold audio.

#### Secure Digital (SD) Memory Card

Insert a Secure Digital (SD) memory card (sold separately), and have over 70 hours of continuous on-hold audio (1G SD Card).

#### The TEHMA

TEHMAs (Telephone Extension Hold Music Activators) give your phone extensions true "hold button" activation on-hold audio. (2 modules included, additional modules available separately)